

Warranty Information

Terms and Conditions (SHORT FORM)

All previous prices and discounts are hereby withdrawn.

- All prices are F.O.B. factory.
- 1% discount-10 days: net- 30 days.
- All prices, specifications and discounts subject to change without notice. Prices listed herein do not include Federal Excise, Municipal, or other use tax.
- Not responsible for any damage while in the hands of a carrier. (For any damage and loss while in transit, file claim against carrier promptly.)
- Merchandise shipped open account to those furnishing satisfactory credit references.
- Quotations, unless otherwise stated, are for 30 day acceptance.
- Returns:
 - A 35% to 40% handling charge will be applied to all authorized returns.
 - A 40% to 45% handling charge will apply to all unauthorized returns.
 - Actual restocking charges to be determined upon return and inspection of merchandise.
- Limited 5-year Sink Bowl Warranty for all units containing drawn sink bowls \$5.00 list.
- Standard one year manufacturers warranty for all other units.
- Orders for special items are not subject to cancellation without our prior written consent.
- Our permission must be obtained before defective merchandise is returned. Incoming freight or express charges may be collected and exchanges will be shipped prepaid.
- On return shipments that we sanction, where orders have been correctly filled out and are not defective, the incoming freight or express freight charges must be prepaid. Credit will then be issued, less a reasonable handling charge and less whatever expense is necessary to put goods in saleable condition.
- We are not responsible for delays in delivery which are beyond our control such as fires, strikes, delays in transportation or any contingencies of similar character.
- All orders subject to acceptance at our office.
- Possession of price list does not constitute an offer to sell.

General Shipping Information

1. We reserve the right to ship via carriers which in our opinion are the most efficient. We will follow customer routing if possible.
2. Unless specified, all orders shipped will be "Freight Collect".
3. All "Drop Shipments" will be shipped "Prepaid & Bill".

PREPAID FREIGHT CHARGES

- Estimated freight charges added to an invoice will include a nominal administrative charge per freight bill.

SupremeMetal 5 Year Limited Sink Bowl Warranty

Manufacturer warrants that the DEEP DRAWN sink bowls of this unit when used for normal commercial purposes shall be free from leaks resulting from defective material or workmanship only in accordance with the following terms and conditions:

1. To original user only. Bill of Sale must be submitted with all claims.
2. Claims made to manufacturer within 30 days of discovery of defect.
3. Subject to manufacturer's inspection.
4. Manufacturer may repair or replace unit free of charge.
5. Replacement will be current compatible unit, but dimensions may vary.
6. Defective units, if necessary, will be freight prepaid by shipper for inspection.
Replacement units, if necessary will be freight prepaid by manufacturer.
7. MANUFACTURER'S LIABILITY LIMITED TO DEEP DRAWN SINK BOWL LEAKAGE ONLY.
8. MANUFACTURER NOT RESPONSIBLE FOR DAMAGE, OR BUSINESS LOSS OF ANY KIND RESULTING FROM DEFECT IN THE UNIT, OR FOR ANY CHARGES RELATED TO REMOVAL OF DEFECTIVE UNIT OR INSTALLATION OF REPLACEMENT UNIT.
9. Only catalog production units are covered in this warranty. Warranty excludes custom built equipment or DRAWN bowls modified for heating devices.
10. WARRANTY IS VALID FOR 5 YEARS FROM DATE OF SALE.

GENERAL NOTE: Warranty Charge will appear on all invoices for seamless drawn sinks at \$5.00 list per unit.

WARRANTY VOID IF:

1. Unit has been transferred from the original user.
2. Unit installed by person other than a licensed plumber or not in compliance with local code.
3. Unit is altered or modified in any way.
4. Unit has any accessories parts affixed to units which are not recommended or installed by manufacturer.
5. Unit is installed outside the continental United States.
6. USE OF CHEMICALS OR DETERGENTS NOT IN COMPLIANCE WITH THE MANUFACTURER'S DIRECTIONS OR NOT RECOMMENDED FOR USE ON STAINLESS STEEL.
7. This warranty may be rescinded by manufacturer without prior notice.
8. This warranty is the exclusive warranty provided by the manufacturer and is in lieu of all other warranties expressed or implied, including the warranty of merchantability and fitness for a particular purpose. Any claim under this warranty must be made in writing to SupremeMetal.

SupremeMetal is constantly engaged in a program of improving our products. Therefore, we reserve the right to change our specifications without prior notice.